



**Terri Hunter, DNP, MPA,
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Vice President and
Chief Nursing Officer

As the Chief Nursing Officer, I am honored to lead an exceptional group of nurses. I am constantly awed and appreciative of the hard work and dedication to our health system, our patients, their families and our community members.

Exemplifying their commitment to the nursing profession and patient care, a total of 87.9% of our nurses hold a Bachelor of Science in nursing and 26.8% hold a professional board certification

I am grateful for our nurses, physicians, clinicians, and staff members who continue to collaborate throughout our system to provide safe, caring and compassionate care. Washington Health first earned Magnet status in 2011 and the collaboration that I have witnessed will continue to be foundational in our Magnet journey. In the pages ahead, you will read about the key initiatives that nurses have completed—work that will be part of our fourth Magnet document.

This past year, we achieved remarkable milestones together. We started a level II Trauma Program and earned the Gold Seal of Approval from The Joint Commission as a Center of Excellence for Advanced Spine Surgery. This has taken a strong commitment to learning and engagement by every member of our health care team. The overarching impact has pushed us to improve processes, utilize new technology, and create new care pathways for the patients we serve.

Nationally, patient care is tracked very carefully to ensure hospitals are performing within set guidelines. Our hospital has consistently outperformed when compared against national benchmarks for patient falls with injury, catheter-associated urinary tract infections, central line bloodstream infections, and hospital-acquired pressure injuries. Our Infection Prevention Program increased hand hygiene surveillance leveraging a 100% accountability culture.

Looking ahead, we will continue to focus on our shared goals: enhancing patient safety, patient experience, and exceptional quality, while fostering a culture of collaboration. I am committed to providing the resources and support needed to thrive in all of our nursing roles.

I am incredibly proud of our team's ability to support one another, adapt to changing circumstances, and provide exceptional care. This strength has enabled us to navigate through tough times and continue to deliver the highest standard of patient care.

With heartfelt appreciation to our nurses, Board of Directors, Chief Executive Officer Kimberly Hartz, and our supportive community,

